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## 13                  **Title of the Invention**

14                  Network Flow Switching and Flow Data Export

## 15                  **Background of the Invention**

### 20                  **1. Field of the Invention**

21                  This invention relates to network switching and data  
22 export responsive to message flow patterns.

### 23                  **2. Description of Related Art**

24                  In computer networks, it commonly occurs that message  
25 traffic between a particular source and a particular destination

1 will continue for a time with unchanged routing or switching pa-  
2 rameters. For example, when using the file-transfer protocol  
3 "FTP" there is substantial message traffic between the file's  
4 source location and the file's destination location, comprising  
5 the transfer of many packets which have similar headers, differ-  
6 ing in the actual data which is transmitted. During the time  
7 when message traffic continues, routing and switching devices re-  
8 ceiving packets comprising that message traffic must examine  
9 those packets and determine the processing thereof.

10

11 One problem which has arisen in the art is that proc-  
12 essing demands on routing and switching devices continue to grow  
13 with increased network demand. It continues to be advantageous  
14 to provide techniques for processing packets more quickly. This  
15 problem has been exacerbated by addition of more complex forms of  
16 processing, such as the use of access control lists.

17

18 It would therefore be advantageous to provide tech-  
19 niques in which the amount of processing required for any indi-  
20 vidual packet could be reduced. With inventive techniques de-  
21 scribed herein, information about message flow patterns is used  
22 to identify packets for which processing has already been deter-  
23 mined, and therefore to process those packets without having to  
24 re-determine the same processing. The amount of processing re-  
25 quired for any individual packet is therefore reduced.

26

27 Information about message flow patterns would also be  
28 valuable for providing information about use of the network, and

29

1 could be used for a variety of purposes by network administra-  
2 tors, routing devices, service providers, and users.

3  
4 Accordingly, it would be advantageous to provide a  
5 technique for network switching and data export responsive to  
6 message flow patterns.

7  
8 **Summary of the Invention**  
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10 The invention provides a method and system for switch-  
11 ing in networks responsive to message flow patterns. A message  
12 "flow" is defined to comprise a set of packets to be transmitted  
13 between a particular source and a particular destination. When  
14 routers in a network identify a new message flow, they determine  
15 the proper processing for packets in that message flow and cache  
16 that information for that message flow. Thereafter, when routers  
17 in a network identify a packet which is part of that message  
18 flow, they process that packet according to the proper processing  
19 for packets in that message flow. The proper processing may in-  
20 clude a determination of a destination port for routing those  
21 packets and a determination of whether access control permits  
22 routing those packets to their indicated destination.

23  
24 In another aspect of the invention, information about  
25 message flow patterns is collected, responsive to identified mes-  
26 sage flows and their packets. The collected information is re-  
27 ported to devices on the network. The collected information is  
28 used for a variety of purposes, including: to diagnose actual or  
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potential network problems, to determine patterns of usage by date and time or by location, to determine which services and which users use a relatively larger or smaller amount of network resources, to determine which services are accessed by particular users, to determine which users access particular services, or to determine usage which falls within selected parameters (such as: access during particular dates or times, access to prohibited services, excessive access to particular services, excessive use of network resources, or lack of proper access).

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## **Brief Description of the Drawings**

Figure 1 shows a network in which routing responsive to message flow patterns is performed.

Figure 2 shows a method for routing in networks responsive to message flow patterns.

Figure 3 shows data structures for use with a method for routing in networks responsive to message flow patterns.

Figure 4 shows an IP address cache for use with a method for routing in networks responsive to message flow patterns.

Figure 5 shows a method for collecting and reporting information about message flow patterns.

1

## Description of the Preferred Embodiment

2       In the following description, a preferred embodiment of  
3 the invention is described with regard to preferred process steps  
4 and data structures. However, those skilled in the art would  
5 recognize, after perusal of this application, that embodiments of  
6 the invention may be implemented using a set of general purpose  
7 computers operating under program control, and that modification  
8 of a set of general purpose computers to implement the process  
9 steps and data structures described herein would not require un-  
10 due invention.

11

### MESSAGE FLOWS

12

13       Figure 1 shows a network in which routing responsive to  
14 message flow patterns is performed.

15

16       A network 100 includes at least one communication link  
17 110, at least one source device 120, at least one destination de-  
18 vice 130, and at least one routing device 140. The routing de-  
19 vice 140 is disposed for receiving a set of packets 150 from the  
20 source device 120 and routing them to the destination device 130.

21

22       The communication link 110 may comprise any form of  
23 physical media layer, such as ethernet, FDDI, or HDLC serial  
24 link.

25

26       The routing device 140 comprises a routing processor  
27 for performing the process steps described herein, and may in-

1 clude specific hardware constructed or programmed performing the  
2 process steps described herein, a general purpose processor oper-  
3 ating under program control, or some combination thereof.

4

5 A message flow 160 consists of a unidirectional stream  
6 of packets 150 to be transmitted between particular pairs of  
7 transport service access points (thus, network-layer addresses  
8 and port numbers). In a broad sense, a message flow 160 thus re-  
9 fers to a communication "circuit" between communication end-  
10 points. In a preferred embodiment, a message flow 160 is defined  
11 by a network-layer address for a particular source device 120, a  
12 particular port number at the source device 120, a network-layer  
13 address for a particular destination device 130, a particular  
14 port number at the destination device 130, and a particular  
15 transmission protocol type. For example, the transmission proto-  
16 col type may identify a known transmission protocol, such as UDP,  
17 TCP, ICMP, or IGMP (internet group management protocol).

18

19 In a preferred embodiment for use with a network of  
20 networks (an "internet"), the particular source device 120 is  
21 identified by its IP (internet protocol) address. The particular  
22 port number at the source device 120 is identified by either a  
23 port number which is specific to a particular process, or by a  
24 standard port number for the particular transmission protocol  
25 type. For example, a standard port number for the TCP protocol  
26 type is 6 and a standard port number for the UDP protocol type is  
27 17. Other protocols which may have standard port numbers include  
28 the FTP protocol, the TELNET protocol, an internet telephone pro-  
29 tocol, or an internet video protocol such as the "CUSeeMe" proto-

1 col; these protocols are known in the art of networking. Similarly, the particular destination device 130 is identified by its  
2 IP (internet protocol) address; the particular port number at the  
3 destination device 130 is identified by either a port number  
4 which is specific to a particular process, or a standard port  
5 number for the particular transmission protocol type.  
6

7  
8 It will be clear to those skilled in the art, after per-  
9 rusing this application, that the concept of a message flow is  
10 quite broad, and encompasses a wide variety of possible alterna-  
11 tives within the scope and spirit of the invention. For example,  
12 in alternative embodiments, a message flow may be bi-directional  
13 instead of unidirectional, a message flow may be identified at a  
14 different protocol layer level than that of transport service ac-  
15 cess points, or a message flow may be identified responsive to  
16 other factors. These other factors may include one or more of  
17 the following: information in packet headers, packet length, time  
18 of packet transmission, or routing conditions on the network  
19 (such as relative network congestion or administrative policies  
20 with regard to routing and transmission).

21  
22 **NETWORK FLOW SWITCHING**  
23

24 Figure 2 shows a method for routing in networks respon-  
25 sive to message flow patterns.  
26

27 In broad overview, the method for routing in networks  
28 responsive to message flow patterns comprises two parts. In a  
29

1 first part, the routing device 140 builds and uses a flow cache  
2 (described in further detail with regard to figure 3), in which  
3 routing information to be used for packets 150 in each particular  
4 message flow 160 is recorded and from which such routing informa-  
5 tion is retrieved for use. In a second part, the routing device  
6 140 maintains the flow cache, such as by removing entries for  
7 message flows 160 which are no longer considered valid.

8

9 A method 200 for routing in networks responsive to mes-  
10 sage flow patterns is performed by the routing device 140.

11

12 At a flow point 210, the routing device 140 is disposed  
13 for building and using the flow cache.

14

15 At a step 221, the routing device 140 receives a packet  
16 150.

17

18 At a step 222, the routing device 140 identifies a mes-  
19 sage flow 160 for the packet 150. In a preferred embodiment, the  
20 routing device 140 examines a header for the packet 150 and iden-  
21 tifies the IP address for the source device 120, the IP address  
22 for the destination device 130, and the protocol type for the  
23 packet 150. The routing device 140 determines the port number  
24 for the source device 120 and the port number for the destination  
25 device 130 responsive to the protocol type. Responsive to this  
26 set of information, the routing device 140 determines a flow key  
27 310 (described with reference to figure 3) for the message flow  
28 160.

29

At a step 223, the routing device 140 performs a lookup in a flow cache for the identified message flow 160. If the lookup is unsuccessful, the identified message flow 160 is a "new" message flow 160, and the routing device 140 continues with the step 224. If the lookup is successful, the identified message flow 160 is an "old" message flow 160, and the routing device 140 continues with the step 225.

In a preferred embodiment, the routing device 140 determines a hash table key responsive to the flow key 310. This aspect of the step 223 is described in further detail with regard to figure 3.

At a step 224, the routing device 140 builds a new entry in the flow cache. The routing device 140 determines proper treatment of packets 150 in the message flow 160 and enters information regarding such proper treatment in a data structure pointed to by the new entry in the flow cache. In a preferred embodiment, the routing device 140 determines the proper treatment by performing a lookup in an IP address cache as shown in figure 4.

In a preferred embodiment, the proper treatment of packets 150 in the message flow 160 includes treatment with regard to switching (thus, the routing device 140 determines an output port for switching packets 150 in the message flow 160), with regard to access control (thus, the routing device 140 determines whether packets 150 in the message flow 160 meet the requirements of access control, as defined by access control lists).

in force at the routing device 140), with regard to accounting (thus, the routing device 140 creates an accounting record for the message flow 160), with regard to encryption (thus, the routing device 140 determines encryption treatment for packets 150 in the message flow 160), and any special treatment for packets 150 in the message flow 160.

In a preferred embodiment, the routing device 140 performs any special processing for new message flows 160 at this time. For example, in one preferred embodiment, the routing device 140 requires that the source device 120 or the destination device 130 must authenticate the message flow 160. In that case, the routing device 140 transmits one or more packets 150 to the source device 120 or the destination device 130 to request information (such as a user identifier and a password) to authenticate the new message flow 160, and receives one or more packets 150 comprising the authentication information. This technique could be useful for implementing security "firewalls" and other authentication systems.

20  
21        Thereafter, the routing device 140 proceeds with the  
22 step 225, using the information from the new entry in the flow  
23 cache, just as if the identified message flow 160 were an "old"  
24 message flow 160 and the lookup in a flow cache had been success-  
25 ful.

26  
27        At a step 225, the routing device 140 retrieves routing  
28 information from the entry in the flow cache for the identified  
29 message flow 160.

1  
2        In a preferred embodiment, the entry in the flow cache  
3 includes a pointer to a rewrite function for at least part of a  
4 header for the packet 150. If this pointer is non-null, the  
5 routing device 140 invokes the rewrite function to alter the  
6 header for the packet 150.

7  
8        At a step 226, the routing device 140 routes the packet  
9 150 responsive to the routing information retrieved at the step  
10 225.

11  
12        Thus, in a preferred embodiment, the routing device 140  
13 does not separately determine, for each packet 150 in the message  
14 flow 160, the information stored in the entry in the flow cache.  
15 Rather, when routing a packet 150 in the message flow 160, the  
16 routing device 140 reads the information from the entry in the  
17 flow cache and treats the packet 150 according to the information  
18 in the entry in the flow cache.

19  
20        Thus, in a preferred embodiment, the routing device 140  
21 routes the packet 150 to an output port, determines whether ac-  
22 cess is allowed for the packet 150, determines encryption treat-  
23 ment for the packet 150, and performs any special treatment for  
24 the packet 150, all responsive to information in the entry in the  
25 flow cache.

26  
27        In a preferred embodiment, the routing device 140 also  
28 enters accounting information in the entry in the flow cache for  
29 the packet 150. When routing each packet 150 in the message flow

1 160, the routing device 140 records the cumulative number of  
2 packets 150 and the cumulative number of bytes for the message  
3 flow 160.

4

5 Because the routing device 140 processes each packet  
6 150 in the message flow 160 responsive to the entry for the mes-  
7 sage flow 160 in the flow cache, the routing device 140 is able  
8 to implement administrative policies which are designated for  
9 each message flow 160 rather than for each packet 150. For exam-  
10 ple, the routing device 140 is able to reserve specific amounts  
11 of bandwidth for particular message flows 160 and to queue pack-  
12 ~~sets~~ 150 for transmission responsive to the bandwidth reserved for  
13 ~~sets~~ their particular message flows 160.

14

15 Because the routing device 140 is able to associate  
16 each packet 150 with a particular message flow 160 and to associ-  
17 ~~ate~~ each message flow 160 with particular network-layer source  
18 ~~and~~ and destination addresses, the routing device 140 is able to as-  
19 ~~ssociate~~ ~~with~~ associate network usage with particular workstations (and therefore  
20 ~~with~~ with particular users) or with particular services available on  
21 the network. This can be used for accounting purposes, for en-  
22 forcing administrative policies, or for providing usage informa-  
23 tion to interested parties.

24

25 For a first example, the routing device 140 is able to  
26 monitor and provide usage information regarding access using the  
27 HTTP protocol to world wide web pages at particular sites.

28

29

For a second example, the routing device 140 is able to message information regarding relative use of network resources and to give priority to those message flows 160 which have relatively fewer network resources. This can occur when a message flow 160 is using a relatively low-bandwidth transmission channel (such as a 28.8 kilobits per second modem transmission channel) and when a second message flow 160 is using a relatively high-bandwidth transmission channel (such as a T-1 transmission line).

At a flow point 230, the routing device 140 is disposed

aining the flow cache.

At a step 241, the routing device 140 examines each entry in the flow cache and compares a current time with a last time the socket 150 was routed using that particular entry. If the time exceeds a first selected timeout, the message flow 160 associated with that entry is considered to have expired due to aging and thus to no longer be valid.

In a preferred embodiment, the routing device 140 also maintains an entry in the flow cache and compares a current time to the time the entry was first used. If the difference exceeds a second selected timeout, the flow 160 represented by that entry is considered to have expired due to age and thus to no longer be valid. The second timeout is preferably about one minute.

1                   Expiring message flows 160 due to age artificially re-  
2 quires that a new message flow 160 must be created for the next  
3 packet 150 in the same communication session represented by the  
4 old message flow 160 which was expired. However, it is consid-  
5 ered preferable to do so because it allows information to be col-  
6 lected and reported about message flows 160 without having to  
7 wait for those message flows 160 to expire from nonuse. For ex-  
8 ample, a multiple-broadcast communication session could reasona-  
9 bly last well beyond the time message flows 160 are expired for  
10 age, and if not so expired would mean that information about net-  
11 work usage would not account for significant network usage.

12  
13                   In a preferred embodiment, the routing device 140 also  
14 examines the entry in the flow cache and determines if the "next  
15 hop" information has changed. If so, the message flow 160 is ex-  
16 pired due to changed conditions. Other changed conditions which  
17 might cause a message flow 160 to be expired include changes in  
18 access control lists or other changes which might affect the  
19 proper treatment of packets 150 in the message flow 160. The  
20 routing device 140 also expires entries in the flow cache on a  
21 least-recently-used basis if the flow cache becomes too full.

22  
23                   If the message flow 160 is still valid, the routing de-  
24 vice 140 continues with the next entry in the flow cache until  
25 all entries have been examined. If the message flow 160 is no  
26 longer valid, the routing device 140 continues with the step 242.

1           At a step 242, the routing device 140 collects histori-  
2    cal information about the message flow 160 from the entry in the  
3    flow cache, and deletes the entry.

4

5           **FLOW CACHE**

6

7           Figure 3 shows data structures for use with a method  
8    for routing in networks responsive to message flow patterns.

9

10           A flow cache 300 comprises a memory which associates  
11    flow keys 310 with information about message flows 160 identified  
12    by those flow keys 310. The flow cache 300 includes a set of  
13    buckets 301. Each bucket 301 includes a linked list of entries  
14    302. Each entry 302 includes information about a particular mes-  
15    sage flow 160, including routing, access control, accounting,  
16    special treatment for packets 150 in that particular message flow  
17    160, and a pointer to information about treatment of packets 150  
18    to the destination device 130 for that message flow 160.

19           In a preferred embodiment, the flow cache 300 includes  
20    a relatively large number of buckets 301 (preferably about 16,384  
21    buckets 301), so as to minimize the number of entries 302 per  
22    bucket 301 and thus so as to minimize the number of memory ac-  
23    cesses per entry 302. Each bucket 301 comprises a four-byte  
24    pointer to a linked list of entries 302. The linked list pref-  
25    erably includes only about one or two entries 302 at the most.

1       In a preferred embodiment, each entry 302 includes a  
2       set of routing information, a set of access control information,  
3       a set of special treatment information, and a set of accounting  
4       information, for packets 150 in the message flow 160.

5  
6       The routing information comprises the output port for  
7       routing packets 150 in the message flow 160.

8  
9       The access control information comprises whether access  
10      is permitted for packets 150 in the message flow 160.

11      The accounting information comprises a time stamp for  
12      the first packet 150 in the message flow 160, a time stamp for  
13      the most recent packet 150 in the message flow 160, a cumulative  
14      count for the number of packets 150 in the message flow 160, and  
15      a cumulative count for the number of bytes 150 in the message  
16      flow 160.

17  
18  
19                   **IP ADDRESS CACHE**  
20

21       Figure 4 shows an IP address cache for use with a  
22       method for routing in networks responsive to message flow pat-  
23       terns.

24  
25       An IP address cache 400 comprises a tree having a root  
26       node 410, a plurality of inferior nodes 410, and a plurality of  
27       leaf data structures 420.

1           Each node 410 comprises a node/leaf indicator 411 and  
2   an array 412 of pointers 413.

3  
4           The node/leaf indicator 411 indicates whether the node  
5   410 is a node 410 or a leaf data structure 420; for nodes 410 it  
6   is set to a "node" value, while for leaf data structures 420 it  
7   is set to a "leaf" value.

8  
9           The array 412 has room for exactly 256 pointers 413;  
10   thus, the IP address cache 400 comprises an M-trie with a branch-  
11   ing width of 256 at each level. M-tries are known in the art of  
12   tree structures. IP addresses comprise four bytes, each having  
13   eight bits and therefore 256 possible values. Thus, each possi-  
14   ble IP address can be stored in the IP address cache 400 using at  
15   almost four pointers 413.

16 =  
17           The inventors have discovered that IP addresses in ac-  
18   tual use are unexpectedly clustered, so that the size of the IP  
19   address cache 400 is substantially less, by a factor of about  
20   five to a factor of about ten, than would be expected for a set  
21   of randomly generated four-byte IP addresses.

22  
23           Each pointer 413 represents a subtree of the IP address  
24   cache 400 for its particular location in the array 412. Thus,  
25   for the root node 410, the pointer 413 at location 3 represents  
26   IP addresses having the form 3.xxx.xxx.xxx, where "xxx" repre-  
27   sents any possible value from zero to 255. Similarly, in a sub-  
28   tree for IP addresses having the form 3.xxx.xxx.xxx, the pointer  
29   413 at location 141 represents IP addresses having the form

1 3.141.xxx.xxx. Similarly, in a subtree for IP addresses having  
2 the form 3.141.xxx.xxx, the pointer 413 at location 59 represents  
3 IP addresses having the form 3.141.59.xxx. Similarly, in a sub-  
4 tree for IP addresses having the form 3.141.59.xxx, the pointer  
5 413 at location 26 represents the IP address 3.141.59.26.

6

7       Each pointer 413 is either null, to indicate that there  
8 are no IP addresses for the indicated subtree, or points to an  
9 inferior node 410 or leaf data structure 420. A least signifi-  
10 cant bit of each pointer 413 is reserved to indicate the type of  
11 the pointed-to structure; that is, whether the pointed-to struc-  
12 ture is a node 410 or a leaf data structure 420. In a preferred  
13 embodiment where pointers 413 must identify an address which is  
14 aligned on a four-byte boundary, the two least significant bits  
15 of each pointer 413 are unused for addressing, and reserving the  
16 least significant bit for this purpose does not reduce the scope  
17 of the pointer 413.

18

19       Each leaf data structure comprises information about  
20 the IP address, stored in the IP address cache 400. In a pre-  
21 ferred embodiment this information includes the proper processing  
22 for packets 150 addressed to that IP address, such as a determi-  
23 nation of a destination port for routing those packets and a de-  
24 termination of whether access control permits routing those pack-  
25 ets to their indicated destination.

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## FLOW DATA EXPORT

Figure 5 shows a method for collecting and reporting information about message flow patterns.

A method 500 for collecting and reporting information about message flow patterns is performed by the routing device 140.

At a flow point 510, the routing device 140 is disposed for obtaining information about a message flow 160. For example, in a preferred embodiment, as noted herein, the routing device 140 obtains historical information about a message flow 160 in the step 242. In alternative embodiments, the routing device 140 may obtain information about message flows 160, either in addition or instead, by occasional review of entries in the flow cache, or by directly monitoring packets 150 in message flows 160.

It will be clear to those skilled in the art, after perusing this application, that the concept of reporting information about message flows is quite broad, and encompasses a wide variety of possible alternatives within the scope and spirit of the invention. For example, in alternative embodiments, information about message flows may include bi-directional traffic information instead of unidirectional traffic information, information about message flows may include information at a different protocol layer level other than that of transport service access points and other than that at which the message flow is itself

1 defined, or information about message flows may include actual  
2 data transmitted as part of the message flow itself. These ac-  
3 tual data may include one or more of the following: information  
4 in packet headers, information about files or file names trans-  
5 mitted during the message flow, or usage conditions of the mes-  
6 sage flow (such as whether the message flow involves steady or  
7 bursty transmission of data, or is relatively interactive or  
8 relatively unidirectional).

9

10           At a step 521, the routing device 140 obtains histori-  
11 cal information about a particular message flow 160, and records  
12 that information in a flow data table.

13

14           At a step 522, the routing device 140 determines a size  
15 of the flow data table, and compares that size with a selected  
16 size value. If the flow data table exceeds the selected size  
17 value, the routing device 140 continues with the step 523 to re-  
18 port flow data. If the flow data table does not exceed the se-  
19 lected size value, the routing device 140 returns to the step 521  
20 to obtain historical information about a next particular message  
21 flow 160.

22

23           At a step 523, the routing device 140 builds an infor-  
24 mation packet, responsive to the information about message flows  
25 160 which is recorded in the flow data table.

26

27           At a step 524, the routing device 140 transmits the in-  
28 formation packet to a selected destination device 130 on the net-  
29 work 100. In a preferred embodiment, the selected destination

1 device 130 is determined by an operating parameter of the routing  
2 device 140. This operating parameter is set when the routing de-  
3 vice 140 is initially configured, and may be altered by an opera-  
4 tor of the routing device 140.

5

6 In a preferred embodiment, the selected destination de-  
7 vice 130 receives the information packet and builds (or updates)  
8 a database in the format for the RMON protocol. The RMON proto-  
9 col is known in the art of network monitoring.

10

11 At a flow point 530, a reporting device 540 on the net-  
12 work 100 is disposed for reporting using information about mes-  
13 sage flows 160.

14

15 At a step 531, the reporting device 540 queries the se-  
16 lected destination device 130 for information about message flows  
17 160. In a preferred embodiment, the reporting device 540 uses  
18 the RMON protocol to query the selected destination device 130  
19 and to obtain information about message flows 160.

20

21 At a step 532, the reporting device 540 builds a report  
22 about a condition of the network 100, responsive to information  
23 about message flows 160.

24

25 At a step 533, the reporting device 540 displays or  
26 transmits that report about the condition of the network 100 to  
27 interested parties.

28

29

1           In preferred embodiments, the report may comprise one  
2 or more of a wide variety of information, and interested parties  
3 may use that information for one or more of a wide variety of  
4 purposes. Some possible purposes are noted herein:  
5

6           Interested parties may diagnose actual or potential  
7 network problems. For example, the report may comprise informa-  
8 tion about packets 150 in particular message flows 160, including  
9 a time stamp for a first packet 150 and a time stamp for a last  
10 packet 150 in the message flow 160, a cumulative total number of  
11 bytes in the message flow 160, a cumulative total number of pack-  
12 ~~150~~ in the message flow 160, or other information relevant to  
13 ~~150~~ diagnosing actual or potential network problems.  
14           ~~150~~

15           Interested parties may determine patterns of usage of  
16 ~~150~~ the network by date and time or by location. For example, the  
17 ~~150~~ report may comprise information about which users or which serv-  
18 ~~150~~ices on the network are making relatively heavy use of resources.  
19           ~~150~~ In a preferred embodiment, usage of the network 100 is displayed  
20 ~~150~~ in a graphical form which shows use of the network 100 in a  
21 false-color map, so that network administrators and other inter-  
22 ested parties may rapidly determine which services, which users,  
23 and which communication links are relatively loaded or relatively  
24 unloaded with demand.  
25

26           Interested parties may determine which services are ac-  
27 cessed by particular users, or which users access particular  
28 services. For example, the report may comprise information about  
29 which services are accessed by particular users at a particular

1 device on the network 100, or which users access a particular  
2 service at a particular device on the network 100. This informa-  
3 tion may be used to market or otherwise enhance these services.  
4 In a preferred embodiment, users who access a particular world  
5 wide web page using the HTTP protocol are recorded, and informa-  
6 tion is sent to those users about changes to that web page and  
7 about further services available from the producers of that web  
8 page. Providers of the particular web page may also collect in-  
9 formation about access to their web page in response to date and  
10 time of access, and location of accessing user.

11

12 Information about patterns of usage of the network, or  
13 about which services are accessed by particular users, or which  
14 users access particular services, may be used to implement ac-  
15 counting or billing for resources, or to set limits for resource  
16 usage, such as by particular users, by particular service provid-  
17 ers, or by particular protocol types (and therefore by particular  
18 types of services).

19

20 Interested parties may determine usage which falls  
21 within (or without) selected parameters. These selected parame-  
22 ters may involve access during particular dates or times, such as  
23 for example access to particular services during or outside nor-  
24 mal working hours. For example, it may be desirable to record  
25 those accesses to a company database which occur outside normal  
26 working hours.

27

28 These selected parameters may involve access to prohib-  
29 ited services, excessive access to particular services, or exces-

1 sive use of network resources, such as for example access to par-  
2 ticular servers using the HTTP protocol or the FTP protocol which  
3 fall within (or without) a particular administrative policy. For  
4 example, it may be desirable to record accesses to repositories  
5 of games or other recreational material, particularly those ac-  
6 cesses which occur within normal working hours.

7

8           These selected parameters may involve or lack of proper  
9 access, such as for example access control list failures or unau-  
10 thorized attempts to access secure services. For example, it may  
11 be desirable to record unauthorized attempts to access secure  
12 services, particularly those attempts which form a pattern which  
13 might indicate a concerted attempt to gain unauthorized access.

14

15           In alternative embodiments, the routing device 140  
16 could save the actual packets 150 for the message flow 160, or  
17 some part thereof, for later examination. For example, a TELNET  
18 session (a message flow 160 comprising use of the TELNET protocol  
19 by a user and a host) could be recorded in its entirety, or some  
20 portion thereof, for later examination, e.g., to diagnose prob-  
21 lems noted with the network or with the particular host.

22

23           In further alternative embodiments, the routing device  
24 140 could save the actual packets 150 for selected message flows  
25 160 which meet certain selected parameters, such as repeated un-  
26 authorized attempts to gain access.

27

28           In embodiments where actual packets 150 of the message  
29 flow 160 are saved, it would be desirable to perform a name

1 translation (such as a reverse DNS lookup), because the IP ad-  
2 dresses for the source device 120 and the destination device 130  
3 are transitory. Thus, it would be preferable to determine the  
4 symbolic names for the source device 120 and the destination de-  
5 vice 130 from the IP addresses, so that the recorded data would  
6 have greater meaning at a later time.

7

8

### ***Alternative Embodiments***

9

10           Although preferred embodiments are disclosed herein,  
11 many variations are possible which remain within the concept,  
12 scope, and spirit of the invention, and these variations would  
13 become clear to those skilled in the art after perusal of this  
14 application.

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